

SPECIAL URGENCY NOTICE

The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012

Notice is hereby given in accordance with Regulation 11 of the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 that the following key decision has been made by Officer Delegated Decision.

GovService G Cloud 13 Contract

To renew the existing contract with Granicus for the GovService solution – Customer Service Hub and Service Designer/Customer Portal/Staff Portal (CRM, self-service forms and internal forms and workflows)

This decision is urgent under special urgency as per the reason set out below.

Reason for urgency: Renewing on GCloud 13 needs to be done by Mid-November, otherwise the contract will only be available on GCloud 14 at a higher cost. Going to procurement for an alternative supplier is not a viable option as it would require 18m-2 years planning and migration project. A contract review and possible tender is being looked at as a project from 2025.

To not renew would mean we no longer have a license to use the above IT solution. To delay renewal by one month would mean we will have an increased cost for the same solution, as the new GCloud 14 replaces the GCloud 13 solution. These have been rejected because services rely on the solution and in order to renew at a reduced cost.

This decision is urgent and one that is not subject to call-in. The Chair of has been consulted in accordance with the Scrutiny Procedure Rules and has agreed this is urgent and not subject to call-in.



Jim Fieldsend
Solicitor to the Council & Monitoring Officer

29th October 2024